

**From:** Susan Kaiser (SURGY)  
**To:** Microsoft ATR  
**Date:** 1/23/02 9:38pm  
**Subject:** Microsoft Settlement

To whom it may concern,

In my opinion, dropping the antitrust action against Microsoft, or failing to penalize Microsoft harshly for their grossly unfair and illegal business tactics, would be entirely unacceptable. They have no concern for consumers or for the quality of their products, only for money and dominance.

Hopefully,  
Susan Kaiser, MD

The above message is an expression of the opinion of the writer and does not reflect institutional policy.

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**CC:** Susan Kaiser PINE